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SERVICES



Ministry of Industry and Tourism
Ontario/Canada

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W. A. (Bill) Fowler Executive Director Division of Trade Ministry of Industry and Tourism

marketing ontario products



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The important contribution of manufacturing and its support industries to the economic health of Ontario is a reality that we in government recognize and appreciate to the fullest extent. In return we offer you all the support and co-operation we can for the purpose of maintaining a healthy, vigorous climate for marketing and manufacturing within our Province.

The Division of Trade of my Ministry has a very clear-cut and down-to-earth objective: to assist you, as Ontario businessmen, in marketing your products and services successfully, both in Canada and internationally.

Our Division of Trade is divided, for maximum effectiveness, into three general categories:

Domestic Marketing; International Marketing; and Trade Research.

Each branch exists to help provide you with support in one particular area of your operations – within Canada and internationally. To accomplish this, the branches are staffed by consultants and economists with practical experience in the real world of business, as well as having professional and academic qualifications.

Our aim is to provide meaningful assistance to you by thorough problem-analysis and by the formulation of workable programs that you can apply in a realistic way to your own marketing and manufacturing activities.

The information contained in this booklet is for your use. Your local Ministry field office will be pleased to arrange a meeting with our marketing consultants.

Claude Bennett Minister

domestic marketing branch

assists Ontario businesses in obtaining maximum sales in the domestic market place.

The businessman can obtain this assistance through one or other of the Branch's two commodity sections: Industrial Marketing and Consumer Marketing – depending on the nature of the product and its users.

The Domestic Marketing Branch shares with the Ontario businessman the goal of obtaining maximum sales in the domestic market place.

Management of Ontario companies are provided with the following reliable sources of current marketing opportunities and programs that are designed to assist companies to be more competitive in the domestic market:

Consultation. Our experienced marketing consultants who specialize in different commodity sectors are available for assistance to Ontario businessmen in developing marketing plans and strategy for products and services.

Distribution. Distributors and sales agents throughout Canada will be introduced to Ontario manufacturers who wish to expand their sales coverage.



Trade Shows. Assistance and advice is available regarding participation in trade exhibitions throughout Canada, with the object of developing full national marketing potentials. Information services on exhibit space, freight handling and product display are provided upon request.

Publications. The Marketing Opportunities Bulletin lists in coming buyers, agents and distributors seeking Ontario products; opportunities to compete with imported products; licensing and joint venture possibilities; capital projects and major contracts within Canada.

The Trade and Export Journal provides case histories, success stories, news items and a calendar of coming events





Forums and Conferences.

You are invited to attend these events throughout the year in various Ontario centres, where we will exchange market - information and discuss effective marketing techniques. Subjects include market research, planning, forecasts, pricing, packaging, distribution, advertising and sales promotion.

Awards Programs. The "Eedee" and "Trillium"
Awards programs have been developed to provide public recognition and buyer approval for innovative design and marketing success intended to improve the potential sales position in Canada and the international markets for Ontario manufacturers.

Economic Factors. The Domestic Marketing Branch maintains a constant awareness of economic trends in Canada, by commodity sectors, through the intensive study of all financial and trade newspapers and journals and a close working relationship with trade associations and the business community. This information and knowledge is available to businessmen through the Ministry's marketing consultants.

Manufacturing Expansion.
Special assistance is offered to Ontario companies wishing to establish licensing arrangements or joint ventures in other provinces.

Sourcing Ontario Products. Information on products and components made in Ontario is available to assist in locating Ontario sources of supply.

international marketing branch

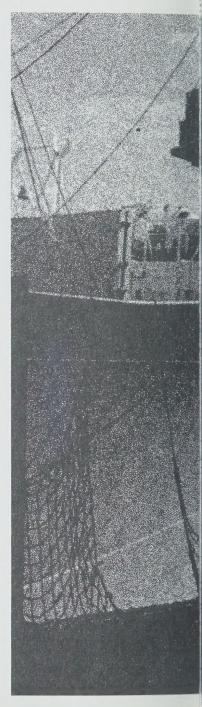
assists and guides Ontario companies in exporting their products and services.

The Branch is divided into three sections:
Europe, East and West;
Western Hemisphere;

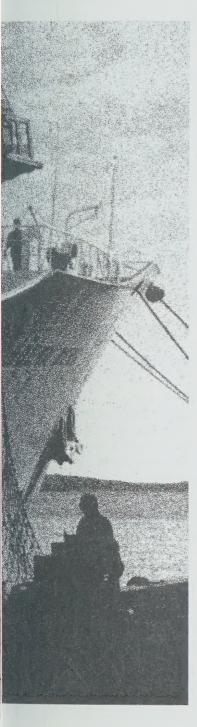
Pacific, Asia and Africa.

Close liaison is maintained with the Ministry of Agriculture and the Ministry of Natural Resources.

The Ontario businessman can call upon the International Marketing Branch to provide assistance, guidance and expertise in international marketing techniques, to analyze international markets and to plan sales targets for individual geographic areas. The Branch maintains contact with the international business world through a network of 15 offices located in key centres throughout the Americas, Europe, and Japan, and elsewhere through liaison with government agencies, Federal Trade Commissioners abroad, commercial representatives of foreign countries, industry and trade associations. The following programs and services are offered to Ontario companies to assist them in developing or expanding their export business profitably.







Trade Missions. Ontario manufacturers are invited to participate in organized Trade Missions to various major markets abroad. Advance arrangements are made for productive meetings with prospective agents, distributors and end-users.

Manufacturing Abroad. Certain Missions are specifically oriented towards assisting Ontario companies in the expansion of their interests abroad, through the establishment of licensing arrangements, joint ventures and branch plants where export from Ontario is not feasible.

Foreign Offices. The marketing specialists at all of our foreign offices will be happy to arrange meetings for Ontario businessmen, with prospective agents and buyers.

Incoming Buyers Program.

Arrangements are made by the International Branch for carefully selected buyers, agents and distributors from major world markets to visit the Province to meet face-to-face with Ontario companies and negotiate sales agreements. Complete itineraries are planned in advance to ensure effective contacts between Ontario businessmen and their foreign visitors.

international marketing branch

International Exhibitions
Program. Comprehensive
assistance is provided to
Ontario manufacturers to
encourage them to display
their products at appropriate
international exhibitions. This
assistance covers the
shipping of products to the
exhibition site, sales
promotion in the appropriate
media and the rental of
display space.

Consortia. Ontario manufacturers are encouraged to take part in consortia where these will promote the successful marketing of a range of complimentary products, or where they make it possible for a group to bid on a major capital project.

Forums and Conferences.

Export seminars are held to assist Ontario manufacturers in matters of export techniques and growth opportunities. Subjects include: foreign markets; export procedures and documentation; financial assistance programs; manufacturing abroad – plant establishment, joint ventures, licensing; consortia sales organizations.

Financial Advice. Ontario companies requiring financial assistance to export their products are guided to the appropriate lending institution or government agency.



trade research branch



provides analysis and information on commodities and markets for the Ontario businessman.

The Branch divides its analytical program into two sections:

Domestic Trade Analysis;
Foreign Trade Analysis

Foreign Trade Analysis. The function of this Branch is to provide statistical data and economic analysis in depth, of foreign and domestic markets, in order that forward planning by the business community may be enhanced by accurate background information. The Branch is also a source of economic intelligence for other government departments. It assesses current market conditions and undertakes research into the future development of world markets on the basis of 3-5 year projections.

Access to the statistical and analytical data assembled by the Foreign Market Section of the Branch has been found to be of great practical benefit to small and medium-size Ontario manufacturers for whom the maintenance of their own research department is not economically feasible.

The following services and publications are available:

Foreign Market Surveys by Countries. These surveys analyze the economic and trade environments of specific countries with the object of revealing export opportunities for Ontario manufacturers.

Foreign Market Surveys by Commodities. These studies analyze the economic factors in foreign markets with reference to a particular product or range of products, organizing important data required for intelligent export planning.

Domestic Market Surveys.

These surveys analyze imports of manufactured end products into Canada to guide Ontario manufacturers in identifying opportunities for increased domestic sales.

Statistics for Profit. This annual publication is designed to assist Ontario businessmen in assessing both the export and the domestic market potential, identifying their position within those markets and developing achievable plans for growth.

Ontario Exports by Countries and Commodities. This indicates the trend of Ontario exports and suggests possibilities for expanded markets and additional products.

General information is made available to Ontario businessmen on such subjects as:

Tariff and non-tariff barriers
Anti-dumping regulations
GATT and OECD
Trade blocs
Government purchasing
policies

. Monetary policies Multi-national corporations Export financing

small business operations

acts as a network of contact points between the businessman and the specialized services of the Ministry.

FIELD OFFICES -**ONTARIO Central East Ontario**

Fairview Office

Suite 480 5 Fairview Mall Drive WILLOWDALE, Ontario M2J 2Z1

Telephone: (416) 491-7680

Orillia

2nd floor, Sterling Trust Bldg. 73 Mississalga Street East P.O. Box 488 ORILLIA, Ontario Telephone: (705) 325-1363

Huntsville

Box 1410 15 Main Street East HUNTSVILLE, Ontario POA 1KO

Telephone: (705) 789-4448

Peterborough

Box 386 139 George Street North PETERBOROUGH, Ontario K9J 6Z3

Telephone: (705) 742-3459

Barrie

Highway #400 BARRIE, Ontario L4M 4T5

Telephone: (705) 726-0932

FIELD OFFICES -**ONTARIO Central West Ontario**

Kitchener

305 King Street West KITCHENER, Ontario N2G 1B9

Telephone: (519) 742-8301

St. Catharines

Garden City Skyway ST. CATHARINES, Ontario L2R 3H7 Telephone: (416) 682-8373

FIELD OFFICES. **ONTARIO Eastern Ontario**

Ottawa

Suite 1100 1 Nicholas Street OTTAWA, Ontario K1N 7B7

Telephone: (613) 237-6280

Arnprior

Box 308 146 John Street North ARNPRIOR, Ontario K7S 2N7

Telephone: (613) 623-3153

Brockville

143 Parkdale Avenue BROCKVILLE, Ontario Telephone: (613) 342-5522

Kingston

4th floor, Princess Anne Bldg 797 Princess Street KINGSTON, Ontario K7L 1G1

Telephone: (823) 546-0174



FIELD OFFICES -ONTARIO Northeastern Ontario

Sudbury

767 Barrydowne Road SUDBURY, Ontario P3A 3T6

Telephone: (705) 560-1330

North Bay

Northgate Shopping Centre 1500 Fisher Street

P.O. Box 885

NORTH BAY, Ontario

P1B 8K1

Telephone: (705) 472-9660

Timmins

261 Third Avenue TIMMINS, Ontario

P4N 1E2

Telephone: (705) 264-5393

Sault Ste. Marie

120 Huron Street P.O. Box 1196

SAULT STE. MARIE, Ontario

P6A 5N7

Telephone: (705) 253-1103

FIELD OFFICES -**ONTARIO** Northwestern Ontario

Thunder Bay

3rd floor, Twin City Gas Bldg. 135 N. Syndicate Avenue THUNDER BAY, Ontario

P7C 3V9

Telephone: (807) 623-9501

Kenora

808 Robertson Street KENORA, Ontario P9N 3X4

Telephone: (807) 468-7622

Fort Frances

283 Church Street P.O. Box 815 FORT FRANCES, Ontario P9A 3N1 Telephone: (807) 274-3250

FIELD OFFICES -**ONTARIO** Southwestern Ontario

London

Suite 607 195 Dufferin Street LONDON, Ontario N6A 1K7

Telephone: (519) 433-8105

Owen Sound

P.O. Box 485 Suite 104 1131 Second Avenue East OWEN SOUND, Ontario N4K 5P7

Telephone: (519) 376-3875

Windsor

Suite 206 875 Ouellette Avenue WINDSOR, Ontario Telephone: (519) 252-3475

NEW ADDRESS

Ottawa

Suite 900 220 Laurier Ave. West OTTAWA, Ontario K1P 5J8

Telephone: (613) 237-6280 Eastern Ontario Development Corporation is also at this

address

Telephone: (613) 237-6299

small business operations

FIELD OFFICES -INTERNATIONAL **Overseas Branch**

Brussels, Belgium

Government of Ontario/Canada 24 Avenue des Arts 1040 Brussels, Belgium Telephone: (511-63-23) Cable Address: Ontaribrus

Frankfurt, Germany

Telex: 416176 Onfra

Government of Ontario/Canada Bockenheimer Landstrasse 51/53 6000 Frankfurt/Main, Germany Telephone: 72-80-44 Cable Address: Ontarifrank

Milan, Italy

Government of Ontario/Canada Via Senato 7 20121 Milan, Italy Telephone: 781-162 Cable Address: Ontarimil

Stockholm, Sweden

Government of Ontario/Canada Strandvagen 7B Stockholm, Sweden 11456 Telephone: 61-19-00 Cable Address: Ontariholm

Tokyo, Japan

Government of Ontario/Canada World Trade Centre Building Room 1219 4-1, Hamamatsu-cho 2-chome Minato-ku Tokyo 105, Japan Telephone: 436-4355 Cable Address: Ontaritok

Vienna, Austria

Government of Ontario/Canada Gigergasse 1 Vienna 1030, Austria Telephone: 735-782 Cable Address: Ontarivien Telex: 01-3014 Onvie

London, England

ONTARIO HOUSE Government of Ontario/Canada Ontario House Charles II Street LONDON SW1Y 4QS,

England

Telephone: 01-930-6404 Cable Address: Ontarilon

Telex: 51-262517



FIELD OFFICES -INTERNATIONAL **Americas Branch**

Boston

Government of Ontario/Canada Suite 500 545 Boylston Street BOSTON, Massachusetts

02116 Telephone: (617) 247-2087

Chicago

Government of Ontario/Canada Suite 1306 233 North Michigan Avenue CHICAGO, Illinois 60601 Telephone: (312) 565-0858

Cleveland

Government of Ontario/Canada Suite 726 Diamond Shamrock Building 1100 Superior Avenue CLEVELAND, Ohio 44114 Telephone: (216) 696-7350

Los Angeles Government of

Ontario/Canada Suite 1001 606 South Olive Street LOS ANGELES, California 90014

Telephone: (213) 627-3531

Mexico City, Mexico

Government of Ontario/Canada Paseo de la Reforma 382 – 4° Piso MEXICO 6, D.F., Mexico Telephone: (905) 5-11-63-79 5-25-83-41 5-28-99-14

Minneapolis/St. Paul

Government of Ontario/Canada Chamber of Commerce Building Suite 1256 15 South 5th Street MINNEAPOLIS, Minnesota 55402

Telephone: (612) 339-1800

New York

Government of Ontario/Canada Suite 1080 1251 Avenue of the Americas NEW YORK, New York 10020 Telephone: (212) 247-2744

Sao Paulo, Brazil

Rua Augusta 1371 Sobreloja 18 SAO PAULO 01305 Brazil

Telephone: 288-4100 Cable Address: Augustaserv

For Further Information:

Please contact:

Ministry of Industry and Tourism Division of Trade Telephone: (416) 965-5701

financial services

THE DEVELOPMENT CORPORATIONS IN ONTARIO

Ontario has three Development Corporations, the Northern Ontario Development Corporation, the Eastern Ontario Development Corporation and the Ontario Development Corporation, each serving a separate part of the Province.

Export Support Loans provide short and medium term financing for the production, warehousing and sale of consumer and capital goods for export.

For Further Information:

Please contact:

Ontario Development Corporation Toronto

Mowat Block, Queen's Park TORONTO, Ontario M7A 1T5 Telephone no.(416) 965-4622

Orillia

Sterling Trust Building
73 Mississaga St. East
ORILLIA, Ontario L3V 1V4
Telephone no. (705) 325-5553

London

195 Dufferin Street 6th floor LONDON, Ontario N6A 1K7 Telephone no. (519) 433-2871

Northern Ontario Development Corporation Thunder Bay

134 South May Street THUNDER BAY, Ontario P7E 1B3 Telephone no. (807).623-270 **Sudbury**

767 Barrydowne Road SUDBURY, Ontario P3A 3T6 Telephone no. (705) 560-142

Timmins

Patricia Block 261 Third Avenue TIMMINS, Ontario P4N 1E2 Telephone no. (705) 264-132

Eastern Ontario Development Corporation Ottawa

1 Nicholas Street, Suite 1100 OTTAWA, Ontario K1N 7B7 Telephone no. (613) 237-629

Kingston

797 Princess Street KINGSTON, Ontario K7L 1G Telephone no. (613) 546-310 or the Ministry field office in your area.



Other Ministry Services:

Division of Industry Telephone: (416) 965-5834

Division of Tourism

Telephone: (416) 965-4014

